



Coronavirus (COVID-19) - Notice for Customers and Stakeholders (16)

We continue to proactively manage COVID-19 challenges for our employees, contractors and clients with health and wellbeing of all front of mind. Our strict COVIDSafe protocols are maintained across all our locations of operation and we continue to monitor the situation closely through dedicated specialist teams.

Our focus remains on the control methods we have in place to minimise the risk of COVID-19 transmission and have continued to focus on innovation as an essential tool in keeping our supply chain operations running safely and smoothly.

We are actively supporting the government vaccination campaigns in our locations of operation. In some areas we are funding and hosting vaccination clinics in order for our employees and others in the supply chain industry to receive the COVID-19 vaccination. Our Moorebank vaccination hub in NSW and our Fremantle vaccination hub in WA are currently operational and we are exploring other locations where we can assist delivery of vital vaccinations.

In all locations we are encouraging and supporting our employees to get the COVID-19 vaccination if they can.

Qube Group Safeguards

Examples of our COVIDSafe protocols include the following;

- COVID-19 Surveillance Testing – undertaken and monitored as required for our people in accordance with relevant public health orders. Onsite testing is available at a number of sites located in outbreak areas.
- COVID-19 Vaccinations – our employees are encouraged and supported in receiving their vaccination. We have mobilised and funded vaccination hubs for ease of access for our people, their families and those in the wider supply chain industry. Our efforts in communication to employees in areas where vaccination rates are low has been increased with vaccination rates in our areas of operation constantly reviewed and monitored.
- QR Registration & Record Keeping – all our sites have in place QR Code registration and record keeping practices to ensure all people can be traced and contacted should the need arise.
- Screening of team members and guests – record keeping of individuals that attend our sites as visitors or contractors, temperature screening in line with local advice and regulations, health screening of team members, surveillance testing where required and appropriate.
- Support for our employees and their families – updated resources to include personal life coaching in regards to our on-demand confidential support for team members and their families is available to navigate and co-exist with this virus.

- PPE – regular audit and procurement of PPE including face masks.
- Personal hygiene and Sanitisation – our workplaces have sanitisation stations and increased contract cleaning of workplaces and assets.
- Site Verification Checklists - completed to ensure that risk controls measures are in place to mitigate risk of transmission of COVID-19.
- Social distancing protocols – observing density/ capacity quotas per government directives, indoor rooms (meeting rooms, lunch rooms etc) clearly marked with capacity quota's or common area access restricted as applicable. Interactions with international crew (for example off vessels) reduced as per local health direction advice.
- Maritime Surveillance testing – specific Australian Ports of operations surveillance testing arrangements are in place monitored and reported to the local health authority.
- Working with government and industry – we continue to work closely with governments in our locations of operation and with industry to ensure we are up to date with the latest advice and COVIDSafe practices in order for us to share and disseminate important information as it comes to hand.
- Travel – our people are permitted to travel, on a strictly needs only basis and dependent upon regional restrictions and case numbers, expressly approved by the executive management.

Innovation

Innovation and technology developments have been essential in keeping our operations running smoothly and safely with our managers remotely monitoring and managing sites and locations they cannot visit due to COVID-19 restrictions. Many other innovative technologies have contributed to the safety of our people and operations. Our investment in technology and innovation will continue.

Business Continuity

Continuity plans are in place at each of our operations enabling continuity of our services in line with government directives should they require to be activated. Our teams remain focused on customer support and ensuring our services are delivered to our valued partners.

Actively collaborating with our valued clients, industry and government to look for mutually beneficial solutions in response activities and to support the recovery from this pandemic across our communities is critical to keeping safe.

We are committed to keeping our valued partners updated as to our response activities as we have during the pandemic to date.

Any questions or comments do not hesitate to reach out to your usual Qube contact.



Paul Digney
Managing Director

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