



Coronavirus (COVID-19) - Notice for Customers and Stakeholders (6)

We know this is a challenging time for many Qube customers, but together we can help slow the spread of this awful disease. It is important that we keep you updated with the control methods we have in place to support the continuation of our supply chain operations, which have been categorised as an essential service.

We support the decisions recently announced by the Victorian Government and recognise these are important steps to help protect our employees, families, friends and communities.

We're taking extra precautions to make sure our teams are working in an environment that's clean, safe and fully compliant with government regulations. Qube continues to review the safeguards in place and to build upon them to ensure we can continue to service our customers during these challenging times.

Qube Group safeguards in place

- Consultation with our contractors and suppliers in respect to their (and our) COVID Safe plans;
- Issuing regular and clear communications to our employees, clients and stakeholders in respect to Qube COVID-19 safeguards and practices;
- There is a detailed action plan in place at all sites relating to the treatment of an employee showing symptoms of COVID-19;
- COVID-19 monitoring of employees based in Victoria;
- Thermal (temperature) testing undertaken at Qube workplaces as required;
- All government and health requirements to self-isolate, social distance and good hygiene are being regularly and clearly communicated to the workforce;
- Appropriate sanitisation stations and products available at all sites;
- Appropriate PPE is available for our operations;
- Increased our PPE supplies, including face masks;
- Only approved and cleared visitors are permitted at Qube offices (No visitor policy enforced in Victoria);
- Our essential workers have the correct permits in place to cross state borders to complete their usual work if required;
- All meetings are encouraged to take place on a digital basis (mandatory in Victoria);
- No non-essential works will be undertaken at any Victorian site; and
- Travel restrictions currently in place will remain until further notice.

Qube continues to educate employees through our 'After Work. Stay Home. Save Lives' campaign designed to ensure the COVID-19 safeguards in place remain front of mind for our employees both in and out of the workplace.

Qube has bolstered resources relating to employee support through mental health services and access to support in this regard.

Victorian Focus

In response to the recent increase in case numbers in Victoria, Australia stage 4 restrictions are now in place across metropolitan Melbourne and stage 3 restrictions are in place across regional Victoria. Qube has activated its Business Continuity Plan (BCP) in response to these changes and is working directly with the appropriate authorities to ensure we meet or exceed the guidelines set out in respect to worksites in operation.

Qube is a unique business due to its diverse service offering. The majority of Qube's services fall broadly under the Transport, Postal and Warehousing sector which remains a permitted industry to operate with COVID Safe plans in place.

Qube has developed a separate customer notice for Victorian based Customers which will be distributed by account managers and management. If you would like a copy, please reach out to your Qube contact.

Qube promise to continue supporting you, our customers and stakeholders, as best we can during this time. We'll continue adapting the way we operate so that our Victorian customers have easy access to the services they need, to maintain a 'business as usual' approach.

Business continuity

Qube has a practical, flexible and customised BCP in place for each of our divisions and sites, including our support teams and offices, fortunately to date the planning and collaboration with our customers has ensured the BCPs (excluding Victoria) have not been required to be activated.

Our technology platforms continue to operate without issue and there have been no security threats to date to any of our operating systems.

We thank our customers for adhering to the safeguards we have put in place and also to our employees for their cooperation when visiting your sites and embracing your safeguards. It has been a great effort by all concerned and together we are working to stop the spread and keep our people, their families and the communities in which we operate safe and well. Qube will continue to keep customers and other stakeholders informed, including if we are required to activate any of our business continuity plans, as a response to any COVID-19 impacts.

As a valued Qube customer we assure you that we continue to work hard to keep delivering vital services for you safely.

We welcome the opportunity to discuss these measures with our clients and suppliers so reach out to your account manager or Qube contact if you require further information.



Paul Digney
Chief Operating Officer



Maurice James
Managing Director

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