



Quality Management Policy

Qube is committed to assuring the quality of services through the provision of a quality management system, quality review and open consultation with clients and other stakeholders.

Our quality objective is to meet or exceed our customer requirements and expectations in a proactive, professional and cost effective manner and ensure that objectives are established at relevant functional levels to meet the needs of the business. This also includes all applicable legislative and other regulatory requirements.

To achieve this objective Qube will:

- Establish and maintain a Quality Management System in accordance with AS/NZS ISO 9001:2015.
- Work with the greater Qube business to ensure that management systems are developed within the greater strategic direction of the organisation.
- Set objectives and targets to measure our performance and identify opportunities for improvement through the Qube business plan.
- Provide adequate resources to continually review and improve our business process.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.

Qube will make this policy available to all our interested parties as required by AS/NZS ISO 9001:2015.

A handwritten signature in black ink, appearing to read 'J. Emmert'.

Todd Emmert
SHEMS-06-PO-0551

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