



Rail Safety Management System

Pollution Incident Response Management Plan

RAIL-16-PL-002

VERSION CONTROL

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AUTHORISED

The following managers give authority to implement the information provided within this Procedure.

Name	Position	Date
Stuart Hudd	National Safety Manager - Rail	30/06/2025

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1. WORK DESCRIPTION & SCOPE

Qube Logistics (Rail) Pty Ltd (QLRS) holds Environment Protection Licence (EPL) 21361 with the NSW Environment Protection Authority (EPA) for 'Rolling Stock Operated on a Licensed Rail Network'. As per the Protection of the Environment Operations Act 1997 (the POEO Act), the holder of an EPL must prepare, keep, test, and implement a Pollution Incident Response Management Plan (PIRMP) that complies with Part 5.7A of the POEO Act in relation to the activity to which the licence relates.

The objectives of the PIRMP are to:

- Ensure timely and comprehensive communication of a pollution incident, to the Network Manager/s, community, and relevant authorities.
- Ensure that the PIRMP:
 - identifies persons responsible for implementing it,
 - is properly implemented by trained staff, and
 - is regularly tested for accuracy, currency, and suitability.

This management plan applies to all QLRS 'Railway activities – rollingstock stock operations' for Rolling Stock Operated on a Licensed Rail Network' in NSW. This includes revenue and non-revenue services and fuelling operations. It does not cover activities undertaken at private facilities that are not located on a licensed rail network. Where a pollution incident occurs on a private network, the incident reporting and response/environmental management detailed in the relevant SIA will be implemented.

2. REFERENCES

- Protection of the Environment Operations Act 1997
- RAIL-01-MN-001 Rail Safety Management System Manual
- SHSMS-QH-06-PR-012 Workplace Risk Management
- RAIL-13-PL-005 Emergency and Incident Management Plan
- RAIL-16-PL-001 Environmental Management Plan Rail
- SHSMS-QH-13-PR-041 Incident Reporting and Management
- SHSMS-QH-11-PR-024 Managing Dangerous Goods & Hazardous Substances

3. ENVIRONMENTAL PROTECTION LICENCE DETAILS

Criteria	Details
Licensee	Qube Logistics (Rail) Pty Ltd
EPL Number	21361
Anniversary date	5 th August
Premises	Rollingstock operations on a licensed network
Contact details	Stuart Hudd, National Safety Manager - Rail and Agri Stuart.Hudd@qube.com.au
Website	www.qube.com.au
Scheduled activity	Railway activities – rolling stock operations

4. POLLUTION INCIDENT AND MATERIAL HARM DEFINITIONS

A pollution incident is defined by the Act as-

An incident or set of circumstances during or as a consequence of which there is or is likely to be a leak, spill or other escape or deposit of a substance, as a result of which pollution has occurred, is occurring or is likely to occur. It includes an incident or set of circumstances in which a substance has been placed or disposed of on premises, but it does not include an incident or set of circumstances involving only the emission of any noise.

Material harm is defined as-

- It (the incident) involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or*
- It (the incident) results in actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding \$10,000 (or such other amount as is prescribed by the regulations) and,*
- loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment.'*

The Act requires Notification of relevant authorities if a pollution incident causes or threatens to cause material harm.

5. NOTIFICATION INFORMATION

QLRS CSC 1800 724 502

Where it is known that information is to be provided to the QLRS CSC, the following information is to be conveyed as soon as it is practicable:

- Date and time of the incident (24 hour clock)
- Location of incident
- Nature of incident
- Duration of incident
- Estimation of volume of loss (current)
- Potential for further loss of volume
- Potential for extended impact
- Waterways
- Stormwater system
- Housing/communities/schools
- Actions completed to control the incident
- Train Control notification time

Information that is provided must be as factual as possible, if unknown state it is unknown. On site personnel are not to place themselves or other persons in a position of danger to gain this information.

6. NOTIFICATION COMMUNICATION REQUIREMENTS

If a pollution incident has occurred, or has the potential to occur, to the extent that material harm to the environment is caused or threatened, QLRS must immediately implement the PIRMP (the plan).

Train crew notifying the QLRS Customer Service Centre (CSC) will in general, initiate the plan. The CSC will inform QLRS internal and external agencies as detailed in QLRS MP-005 Emergency and Incident Management Plan.



7. PIRMP ACTIVATION AUTHORISED PERSONS

The following persons are authorised to activate the PIRMP and complete notification of a pollution incident to regulatory authorities.

Delegation	Position	Name	Email
1	National Safety Manager, Rail	Stuart Hudd	stuart.hudd@qube.com.au
2	CSC Managers CSC Shift Managers	Marc Williams Brad Larosa Daniel Nicol Jennifer Hanna	marc.williams@qube.com.au brad.larosa@qube.com.au daniel.nicol@qube.com.au jennifer.hanna@qube.com.au
3	Compliance Officer	Jasmine Lee-Borg	jasmine.lee-borg@qube.com.au
4	National Operations Manager, Rail	Steve Ellem	steve.ellem@qube.com.au

8. PPE & PRECAUTIONS

- 1.1 All QLR personnel attending the incident site must comply with any PPE requirements whilst attending the incident site.
- 1.2 All personnel attending an emergency/incident site must carry photographic identification and produce said identification if requested by the Site Controller, or Incident Co-ordinator/Representative. Acceptable forms of identification are Rail Safety Worker ID Card or (for non-rail crew personnel, e.g. maintenance, managerial staff) Rail Industry Worker Card.
- 1.3 Persons who do not hold the appropriate identification may be removed from, or refused entry to, the site.
- 1.4 The QLR Incident Response Coordinator shall be responsible for ensuring the safety of all personnel under QLR authority at the emergency/incident site and making sure that all WHS requirements are met.
- 1.5 QLRs has equipped locomotives with the equipment to manage and control minor spills; this includes specific PPE for train crews. Where a larger incident occurs, controls to manage this occurrence will be implemented utilising emergency services and/or licensed waste contractor services.

9. TRAINING

The PIRMP will be communicated to required QLRs personnel and training outcomes are documented in the Qube Transport Management System Learning Management System (QTMS).

10. TESTING OF THE PIRMP

The PIRMP will be tested on an annual basis and within one month of a pollution incident, including a near miss pollution incident. The testing methods will be either a desk top assessment or in field simulation or a combination of both and where possible will include representation from the Network Manager and Emergency Services. The testing will reflect the following;

- The nature of activities undertaken by QLRS
- Environmental context
 - Sensitive/protected land areas and associated habitat
 - Sensitive/protected waterways and associated habitat
 - Community
 - Air quality

PIRMP Test must be completed, and results of the testing will be recorded in Qube INX Event database and communicated to (at a minimum) the following positions within Qube;

- General Manager Rail, Qube Logistics
- General Manager Safety, Health and Sustainability, Qube Logistics
- Director People Culture and Safety, Qube Holdings

11. REPORTING

As a holder of a NSW EPA license, QLRS is required to report on its compliance with the PIRMP obligations in its Annual Return. The Annual Return requires the licensee to confirm that the PIRMP;

- Has been prepared as required under the legislation
- Is available at the premises
- Is available on a publicly accessible website and the details of the website
- Has been tested in the previous 12 months and the date of the last test
- Has been updated and the date of the last update.

12. REGULATORY CONTACTS

The below authorities are required to be contacted in the event of a pollution incident.

Priority	Authority	Contact details	Other details/information
1	Rail Network Control	Refer table in Section 19	
2	Emergency Services	000	Emergency use only
3	NSW EPA	131 555	24x7 for pollution incident reports
4	Public Health Unit	Refer to Appendix 1	Ask for the Public Health Officer on call
5	Work Cover	13 10 50	Select incident notification
6	Local Council	Refer to Appendix 2	

13. COMMUNITY NOTIFICATION

QLRS operates over multiple rail networks covering an extensive geographical footprint. Each Network Manager is a licensed body under the Act which gives the Manager prime responsibility for managing pollution arising from the rail corridor. QLRS operates over such networks under formal Access Agreements which make these Managers the primary contact point for their adjacent communities.

Due to the nature of operations, limited resources will be available at the scene of the incident (the train crew) initially. Where community notification is required, QLRS will consult with the Network Manager and possibly require the support of Emergency Services.

QLRS will work with the Network Manager to implement its community response protocols, this includes communicating with the community.

14. ASSESSMENT OF ENVIRONMENTAL RISKS

QLRS has reviewed its rail operations to identify hazards to the environment. The QLRS Risk Register considers the consequence and likelihood of an environmental incident and the control/s necessary to prevent or mitigate that risk.

The Environmental Risk Assessment supports the QLRS MP-011 Environmental Management Plan.

15. INVENTORY OF POLLUTANTS

QLRS trains are worked by one or more diesel electric locomotives. Each locomotive conveys up to 8500 litres of diesel fuel, 1600 litres of engine oil and varying amounts of treated engine coolant.

As a logistics company QLRS conveys a wide variety of materials in its trains. These include:

- Steel products
- Bulk grain in wagons of up to 67t capacity
- Containerised grain in containers of up to 27t capacity
- Containerised ore in containers up to 27t capacity
- ISO Shipping containers with varying cargoes
- Powdered cement
- Dangerous Goods as defined in train consist and manifest

16. NETWORK MANAGER CONTACTS

QLRS operates over multiple rail networks. Response to incidents is to be coordinated with the Network Manager. The Network Manager affected by the pollution incident is to be contacted and informed of the pollution incident.

Network Manager	Contact Location	Operational area	Contact details
ARTC	Network Control Centre North (NCCN) - Broadmeadow	Hunter Valley to Parkes and Gap to Goobang	02 4902 7976
	Network Control Centre South (NCCS) - Junee	<u>North Coast</u> Telarah to Kempsey Kempsey to Brisbane	02 6924 9871 02 6924 9872
		<u>Sydney</u> Port Botany to Enfield Enfield to Flemington and Leightonfield	02 6924 9866 02 6924 9864
		<u>Main South</u> Leightonfield to Berrima Berrima to Harden Harden to Albury	02 6924 9863 02 6924 9867 02 6924 9868
		<u>Illawarra</u> Moss Vale to Unanderra	02 6924 9867
		<u>West</u> Stockinbingal to Broken Hill	02 6924 9861
	Network Control Centre West (NCCW) – Mile End	Broken Hill to NSW/SA Border	08 8231 4506
Country Regional Network (UGL Linx)	Network Control Centre - Mayfield	All areas of CRN operation	02 4028 9541 02 4028 9544
Queensland Rail	Brisbane	All areas of Queensland Rail operation	1300 079 903
Sydney Trains	Rail Operations Centre	All areas of Sydney Trains operation	02 9379 1743
V/Line	Melbourne	Oaklands line Tocumwal line Deniliquin line	1800 023 668
Private networks	Various	Various	Refer to the relevant SIA

17. ACTION DURING AND FOLLOWING AN INCIDENT

The management of a pollution incident will be undertaken as described in QLRs MP-005 Emergency and Incident Management Plan.

Incident responses will be developed, agreed, and implemented in consultation with the Network Manager, emergency services, internal subject matter experts, third party specialised / subject matter expert advice and regulator/s requirements.

Management phase	Action description
Incident notification	Train crew to notify the Network Controller of the incident occurrence. Train crew to notify the QLRs CSC of the incident occurrence. QLRs CSC to implement internal notification process. QLRs CSC to implement communication process with Network Manager.
Initial on-site response	Train crew to attempt to control incident with available resources – if safe to do so.
Activation	The National Safety Manager Rail and Agri, or delegate, to implement the PIRMP and the Emergency and Incident Management Plan.
Response and recovery	The Incident Management Team is to develop a response and recovery plan inclusive of consultation with the Network Manager and, where required, emergency services and/or specialised services and other required resources. During the recovery processes, the Incident Management Team is to meet regularly to review progress against planned outcomes and assess risks associated with change requirements. Incident recording, investigation and actions will be recorded within the Qube INX Event database as required by QLRs MP-005 Emergency and Incident Management Plan.
Debrief	Following the recovery process, the Incident Management Team is to facilitate and document a debrief meeting to identify the following. • Processes which worked well • Processes that did not work well • Improvement opportunities

18. DEFINITIONS

Term	Definition
Act	Protection of the Environment Operations Act 1997
ARTC	Australian Rail Track Corporation
CSC	QLRS Customer Service Centre
CRN	Country Regional Network
Emergency Services	Includes Fire, Fire and Rescue, Police, Ambulance Services
EPA	NSW Environment Protection Authority
EPL	Environment Protection License
PIRMP	Pollution Incident Response Management Plan
PPE	Personal Protective Equipment
QLRS	Qube Logistics (Rail) Pty Ltd
Qube	Qube Holdings Pty Ltd
SIA	Safety Interface Agreement

APPENDIX 1: NSW PUBLIC HEALTH UNIT CONTACTS

<https://www.health.nsw.gov.au/Infectious/Pages/phus.aspx>

PHU Details	Postcodes
Albury PHU (Murrumbidgee & Southern NSW LHD) PO Box 3095, Albury NSW 2640 Phone: (02) 6053 4800 Fax: (02) 6933 9220 (secure)	2588-2590, 2640-2647, 2649-2671, 2675, 2680-2681, 2700-2714, 2716, 2720, 2722, 2725, 2727-2733, 2735-2736
Bathurst PHU (Far West & Western NSW LHD) PO Box 143, Bathurst NSW 2795 Phone: (02) 6330 5880 Fax: (02) 6332 3137 (secure)	2672, 2721, 2787, 2790-2800, 2804-2806, 2808-2810, 2848-2849, 2864-2877
Broken Hill PHU (Far West & Western NSW LHD) PO Box 457, Broken Hill NSW 2880 Phone: (08) 8080 1420 Fax: (08) 8080 1196 (secure)	2648, 2715, 2717, 2734, 2737-2739, 2832-2834, 2836, 2839-2840, 2878-2880
Camperdown PHU (Sydney LHD) PO Box 374 Camperdown NSW 1450 Phone: (02) 9515 9420 Fax: (02) 9515 9467 (secure)	2004-2009, 2012-2017, 2037-2050, 2129-2140, 2191-2196, 2203 -2204, 2206, 2208
Dubbo PHU (Far West & Western NSW LHD) PO Box 4061, Dubbo NSW 2830 Phone: (02) 6809 8979 Fax: (02) 6809 7963 (secure)	2357, 2395-2396, 2820-2831, 2835, 2842-2844, 2850-2852
Gosford PHU (Central Coast LHD) PO Box 361, Gosford NSW 2250 Phone: (02) 4320 9730 Fax: (02) 4320 9746 (secure)	2250-2252, 2256-2263
Goulburn PHU (Murrumbidgee & Southern NSW LHD) Locked Mail Bag 11, Goulburn NSW 2580 Phone: (02) 4825 4944 Fax: (02) 4825 4942 (secure)	2536-2537, 2545-2551, 2579-2587, 2594, 2611, 2618-2633, 2726, 2803, 2807
Hornsby PHU (Northern Sydney LHD) Hornsby-Ku-ring-gai Hospital, Derby Road, Hornsby NSW 2077 Phone: (02) 9485 6911 Fax: (02) 9482 1358 (secure)	2055-2114, 2119-2122, 2126, 2158-2159
Lismore PHU (Mid North Coast & Northern NSW LHD) PO Box 498, Lismore NSW 2480 Phone: (02) 6620 7585 Fax: (02) 6620 2552 (secure)	2460-2466, 2469-2474, 2476-2490
Liverpool PHU (South Western Sydney LHD) PO Box 38, Liverpool NSW 1871 Phone (02) 9794 0855 Fax: (02) 9794 0838 (secure)	2162-2190, 2197-2200, 2211-2214, 2555-2578, 2752
Newcastle PHU (Hunter/New England LHD) Locked Mail Bag 10, Wallsend NSW 2287 Phone: (02) 4924 6477 Fax: (02) 4924 6048 (secure)	2264-2267, 2278-2338, 2415, 2420-2430
Parramatta PHU (Western Sydney LHD) Locked Mail Bag 7118, Parramatta BC NSW 2124 Phone: (02) 9840 3603 Fax: (02) 9840 3591 (secure)	2115-2118, 2123-2125, 2127-2128, 2141-2157, 2160-2161, 2761-2770
Penrith PHU (Nepean Blue Mountains LHD) PO Box 63, Penrith, NSW 2751 Phone: (02) 4734 2022 Fax: (02) 4734 3444 (secure)	2745, 2747-2751, 2753-2760, 2773-2786, 2845-2847
Port Macquarie PHU (Mid North Coast & Northern NSW LHD) PO Box 126, Port Macquarie NSW 2444 Phone: (02) 6589 2120 Fax: (02) 6589 2390 (secure)	2431, 2439-2456
Randwick PHU (South Eastern Sydney LHD) Locked Mail Bag 88, Randwick NSW 2031 Phone: (02) 9382 8333 Fax: (02) 9382 8314 (secure)	2000-2002, 2010-2011, 2018-2036, 2052, 2205, 2207, 2209-2210, 2216-2234, 2898, 2899
Tamworth PHU (Hunter/New England LHD) Locked Mail Bag 10 Wallsend 2287 Phone: (02) 6764 8000 Fax: (02) 4924 6048 (secure)	2339-2356, 2358-2361, 2365, 2369-2372, 2379-2382, 2386-2390, 2397-2411, 2475
Wollongong PHU (Illawarra Shoalhaven LHD) Locked Mail Bag 9, Wollongong NSW 2500 Phone: (02) 4221 6700 Fax: (02) 4221 6759 (secure)	2500-2502, 2505-2508, 2515-2522, 2525-2530, 2533-2535, 2538-2541, 2890-2891

APPENDIX 2: NSW COUNCIL CONTACTS

<https://www.olg.nsw.gov.au/public/local-government-directory/>

Council	Phone	Website
Albury City Council	02 6023 8111	http://www.alburycity.nsw.gov.au
Armidale Regional Council	1300 136 833	http://www.armidaleregional.nsw.gov.au
Ballina Shire Council	1300 864 444	http://www.ballina.nsw.gov.au
Balranald Shire Council	03 5020 1300	http://www.balranald.nsw.gov.au
Bathurst Regional Council	02 6333 6111	http://www.bathurst.nsw.gov.au
Bayside Council	02 9562 1666	http://www.bayside.nsw.gov.au
Bega Valley Shire Council	02 6499 2222	http://www.begavalley.nsw.gov.au
Bellingen Shire Council	02 6655 7300	http://www.bellingen.nsw.gov.au
Berrigan Shire Council	03 5888 5100	http://www.berriganshire.nsw.gov.au
Blacktown City Council	02 9839 6000	http://www.blacktown.nsw.gov.au
Bland Shire Council	02 6972 2266	http://www.blandshire.nsw.gov.au
Blayney Shire Council	02 6368 2104	http://www.blayney.nsw.gov.au
Blue Mountains City Council	02 4780 5000	http://www.bmcc.nsw.gov.au
Bogan Shire Council	02 6835 9000	http://www.bogan.nsw.gov.au
Bourke Shire Council	02 6830 8000	http://www.bourke.nsw.gov.au
Brewarrina Shire Council	02 6830 5100	https://www.brewarrina.nsw.gov.au/
Broken Hill City Council	08 8080 3300	http://www.brokenhill.nsw.gov.au
Burwood Council	02 9911 9911	http://www.burwood.nsw.gov.au
Byron Shire Council	02 6626 7000	http://www.byron.nsw.gov.au
Cabonne Council	02 6392 3200	http://www.cabonne.nsw.gov.au
Camden Council	02 4654 7777	http://www.camden.nsw.gov.au
Campbelltown City Council	02 4645 4000	http://www.campbelltown.nsw.gov.au
City of Canada Bay Council	02 9911 6555	http://www.canadabay.nsw.gov.au
Canterbury Bankstown Council	9707 9000	http://www.cbcity.nsw.gov.au
Carrathool Shire Council	02 6965 1900	http://www.carrathool.nsw.gov.au
Central Coast Council	02 4306 7900	http://www.centralcoast.nsw.gov.au
Central Darling Shire Council	08 8083 8900	http://www.centraldarling.nsw.gov.au
Cessnock City Council	02 4993 4100	http://www.cessnock.nsw.gov.au
Clarence Valley Council	02 6643 0200	http://www.clarence.nsw.gov.au
Cobar Shire Council	02 6836 5888	http://www.cobar.nsw.gov.au
Coffs Harbour City Council	02 6648 4000	http://www.coffsharbour.nsw.gov.au
Coolamon Shire Council	02 6930 1800	http://www.coolamon.nsw.gov.au
Coonamble Shire Council	02 6827 1900	http://www.coonambleshire.nsw.gov.au
Cootamundra-Gundagai Regional Council	1300 459 689	http://www.cgrc.nsw.gov.au/
Cowra Shire Council	02 6340 2000	http://www.cowracouncil.com.au
Cumberland Council	02 8757 9000	http://www.cumberland.nsw.gov.au
Dubbo Regional Council	02 6801 4000	http://www.dubbo.nsw.gov.au
Dungog Shire Council	02 4995 7777	http://www.dungog.nsw.gov.au
Edward River Council	03 5898 3000	http://www.edwardriver.nsw.gov.au
Eurobodalla Shire Council	02 4474 1000	http://www.esc.nsw.gov.au
Fairfield City Council	02 9725 0222	http://www.fairfieldcity.nsw.gov.au
Federation Council	02 6033 8999	www.federationcouncil.nsw.gov.au
Forbes Shire Council	02 6850 2300	http://www.forbes.nsw.gov.au
Georges River Council	02 9330 6400	http://www.georgesriver.nsw.gov.au
Gilgandra Shire Council	02 6817 8800	http://www.gilgandra.nsw.gov.au
Glen Innes Severn Council	02 6730 2300	http://www.gisc.nsw.gov.au
Goulburn Mulwaree Council	02 4823 4444	http://www.goulburn.nsw.gov.au
Greater Hume Shire Council	02 6036 0100	http://www.greaterhume.nsw.gov.au
Griffith City Council	02 6962 8100	http://www.griffith.nsw.gov.au
Gunnedah Shire Council	02 6740 2100	http://www.gunnedah.nsw.gov.au
Gwydir Shire Council	02 6724 2000	http://www.gwydirshire.com
Hawkesbury City Council	02 4560 4444	http://www.hawkesbury.nsw.gov.au
Hay Shire Council	02 6990 1100	http://www.hay.nsw.gov.au
Hilltops Council	1300 445 586	http://www.hilltops.nsw.gov.au
The Council of the Shire of Hornsby	02 9847 6666	http://www.hornsby.nsw.gov.au
The Council of the Municipality of Hunters Hill	02 9879 9400	http://www.huntershill.nsw.gov.au
Inner West Council	02 9392 5000	http://www.innerwest.nsw.gov.au
Inverell Shire Council	02 6728 8288	http://www.inverell.nsw.gov.au
Junee Shire Council	02 6924 8100	http://www.junee.nsw.gov.au
Kempsey Shire Council	02 6566 3200	http://www.kempsey.nsw.gov.au
The Council of the Municipality of Kiama	02 4232 0444	http://www.kiama.nsw.gov.au
Ku-ring-gai Council	02 9424 0000	https://www.krg.nsw.gov.au/Home
Kyogle Council	02 6632 1611	http://www.kyogle.nsw.gov.au

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Qube Rail – Plan

Issue date: 30/06/2025

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Council	Phone	Website
Lachlan Shire Council	02 6895 1900	http://www.lachlan.nsw.gov.au
Lake Macquarie City Council	02 4921 0333	http://www.lakemac.com.au
Lane Cove Municipal Council	02 9911 3555	http://www.lanecove.nsw.gov.au
Leeton Shire Council	02 6953 0911	http://www.leeton.nsw.gov.au
Lismore City Council	02 6625 0500	http://www.lismore.nsw.gov.au
City of Lithgow Council	02 6354 9999	http://www.council.lithgow.com
Liverpool City Council	1300 362 170	http://www.liverpool.nsw.gov.au
Liverpool Plains Shire Council	02 6746 1755	http://www.lpsc.nsw.gov.au
Lockhart Shire Council	02 6920 5305	http://www.lockhart.nsw.gov.au
Maitland City Council	02 4934 9700	http://www.maitland.nsw.gov.au
Mid-Coast Council	02 6591 7777	http://www.midcoast.nsw.gov.au
Mid-Western Regional Council	1300 765 002	http://www.midwestern.nsw.gov.au
Moree Plains Shire Council	02 6757 3222	http://www.mpsc.nsw.gov.au
Mosman Municipal Council	02 9978 4000	http://www.mosman.nsw.gov.au
Murray River Council	1300 087 004	http://www.murrayriver.nsw.gov.au
Murrumbidgee Council	1300 676 243	http://www.murrumbidgee.nsw.gov.au
Muswellbrook Shire Council	02 6549 3700	http://www.muswellbrook.nsw.gov.au
Nambucca Valley Council	02 6568 2555	http://www.nambucca.nsw.gov.au
Narrabri Shire Council	02 6799 6866	http://www.narrabri.nsw.gov.au
Narrandera Shire Council	02 6959 5510	http://www.narrandera.nsw.gov.au
Narromine Shire Council	02 6889 9999	http://www.narromine.nsw.gov.au
Newcastle City Council	02 4974 2000	http://www.newcastle.nsw.gov.au
North Sydney Council	02 9936 8100	http://www.northsydney.nsw.gov.au
Northern Beaches Council	1300 434 434	http://www.northernbeaches.nsw.gov.au
Oberon Council	02 6329 8100	http://www.oberon.nsw.gov.au
Orange City Council	02 6393 8000	http://www.orange.nsw.gov.au
Parkes Shire Council	02 6861 2333	http://www.parkes.nsw.gov.au
Council of the City of Parramatta	1300 617 058	http://www.cityofparramatta.nsw.gov.au
Penrith City Council	02 4732 7777	http://www.penrithcity.nsw.gov.au
Port Macquarie-Hastings Council	02 6581 8111	http://www.pmhc.nsw.gov.au
Port Stephens Council	02 4988 0255	http://www.portstephens.nsw.gov.au
Queanbeyan-Palerang Regional Council	1300 735 025	http://www.qprc.nsw.gov.au
Randwick City Council	1300 722 542	http://www.randwick.nsw.gov.au
Richmond Valley Council	02 6660 0300	http://www.richmondvalley.nsw.gov.au
Council of the City of Ryde	02 9952 8222	http://www.ryde.nsw.gov.au
Shellharbour City Council	02 4221 6111	http://www.shellharbour.nsw.gov.au
Shoalhaven City Council	02 4429 3111	http://www.shoalhaven.nsw.gov.au
Singleton Council	02 6578 7290	http://www.singleton.nsw.gov.au
Snowy Monaro Regional Council	1300 345 345	http://www.snowymonaro.nsw.gov.au
Snowy Valleys Council	1300 275 782	http://www.snowyvalleys.nsw.gov.au
Strathfield Municipal Council	02 9748 9999	http://www.strathfield.nsw.gov.au
Sutherland Shire Council	02 9710 0333	http://www.sutherlandshire.nsw.gov.au
Council of the City of Sydney	02 9265 9333	http://www.cityofsydney.nsw.gov.au
Tamworth Regional Council	02 6767 5555	http://www.tamworth.nsw.gov.au
Temora Shire Council	02 6980 1100	http://www.temora.nsw.gov.au
Tenterfield Shire Council	02 6736 6000	http://www.tenterfield.nsw.gov.au
The Hills Shire Council	02 9843 0555	http://www.thehills.nsw.gov.au
Tweed Shire Council	02 6670 2400	http://www.tweed.nsw.gov.au
Upper Hunter Shire Council	02 6540 1100	http://www.upperhunter.nsw.gov.au
Upper Lachlan Shire Council	02 4830 1000	http://www.upperlachlan.nsw.gov.au
Uralla Shire Council	02 6778 6300	http://www.uralla.nsw.gov.au
Wagga Wagga City Council	1300 292 442	http://www.wagga.nsw.gov.au
Walcha Council	02 6774 2500	http://www.walcha.nsw.gov.au
Walgett Shire Council	02 6828 1399	http://www.walgett.nsw.gov.au
Warren Shire Council	02 6847 6600	http://www.warren.nsw.gov.au
Warrumbungle Shire Council	02 6849 2000	http://www.warrumbungle.nsw.gov.au
Waverley Council	02 9083 8000	http://www.waverley.nsw.gov.au
Weddin Shire Council	02 6343 1212	http://www.weddin.nsw.gov.au
Wentworth Shire Council	03 5027 5027	http://www.wentworth.nsw.gov.au
Willoughby City Council	02 9777 1000	http://www.willoughby.nsw.gov.au
Wingecarribee Shire Council	02 4868 0888	http://www.wsc.nsw.gov.au
Wollondilly Shire Council	02 4677 1100	http://www.wollondilly.nsw.gov.au
Wollongong City Council	02 4227 7111	http://www.wollongong.nsw.gov.au
Woolahra Municipal Council	02 9391 7000	http://www.woolahra.nsw.gov.au
Yass Valley Council	02 6226 1477	http://www.yassvalley.nsw.gov.au